BARODA U. P. BANK SUE MOTO DISCLOSURE UNDER SECTION 4

1. ORGANISATION AND FUNCTION

S. NO.	ITEM	DETAILS OF DISCLOSURE	INFORMATION
1.1	Particulars of its organization, functions and duties [Sec 4(1)(b)(i)]	Name and address of the Organization	Baroda U. P. Bank, Address: Baroda U. P. Bank, Head Office, Buddh Vihar Commercial Scheme, New Shivpuri Colony,Taramandal,Gorakhpur-273016.
		(ii) Head of the organization	Chairman.
		(iii) Vision, Mission and Key objectives	Vision: To stage a turn around in profitability and NPA reduction, to double the flow of credit to agriculture, to achieve a quantum jump in savings bank deposit mobilisation, to ensure saturation of villages in our service area, to prepare a committed and knowledgeable workforce with a view to transforming the Bank into the most preferred banking outlet in rural areas.
			Mission: To transform into a Bank with sound financials committed to overall economic development of rural areas with care, competence and compassion towards its customers.
			Key objectives : Contributing to socio-economic development of rural India

(iv) Function and duties	 All the Officers of the Bank have certain discretionary lending and administrative powers depending upon their positions. The delegation of such powers of various grades of officials is decided by Board of Directors of the Bank. These powers are revised periodically, depending upon the organization's requirement and also as per Government/NABARD/RBI guidelines. The concerned sanctioning authority takes decision to sanction a loan or otherwise on merits of each proposal. Duties of the Officers and Employee up to scale V is governed by Baroda U. P. Bank (Officers and Employees) service Regulations, 2020. https://barodaupbank.in/pdf/BUPB%20SERVICE%20REGULATIONS.pdf Duties of Officials on deputation from Sponsor Bank, including the Chairman, General Manager etc., is governed as per the extant Service Regulation of Sponsor Bank i.e. Bank of Baroda.
(v) Organization Chart	Baroda U. P. Bank operates in 31 districts of Uttar Pradesh having Branch network of 1983 and Head office at Gorakhpur. These Branches are managed by around 7700+ efficient work force under the control & supervision of 30 Regional offices & Head Office. Organization Chart is as follows, <u>https://barodaupbank.in/</u>

		(vi) Any other details- the genesis, inception, formation of the department and the HoDs from time to time as well as the committees /Commissions constituted from time to time haveBa 	As per Govt of India notification no 3837 dated 26.11.2019, Baroda Uttar Pradesh Gramin Bank, Purvanchal Bank and Kashi Gomti Samyut Gramin Bank has been amalgamated in t Baroda U.P. Bank under sponsorship of Bank of Baroda with its Head Office at Gorakhpur w.e.f. 01.04.2020 Details of Chairman since 01-04-2020:				
			S.NO	NAME	FROM	TILL	
			1	SHRI D. P. GUPTA	01-04-2020	16-07-2020	
			2	SHRI D. P. GROVER	17-07-2020	TILL DATE	
1.2	Power and duties of its officers and employees [Sec 4(1) (b)(ii)]	[Sec 4(1) (b)(ii)] officers (administrative, financial and judicial) positions. The delegation of financial power Directors of the Bank, which is revised	owers of various grades of o ed from time to time, dep I / NABARD guidelines. The	owers and administrative powers depending upon the rs of various grades of officials is decided by the Board from time to time, depending upon the organizatio NABARD guidelines. The concerned sanctioning authories is on merits of each proposal.			
	which powers and duty derived and	(iii) Rules/ orders under which powers and duty are derived and					
		(iv) Exercised	Duties of Officials on deputation from Sponsor bank, including the Chairman, General Manager e is governed by the extant Service Regulation of Sponsor Bank i.e. Bank of Baroda.				

		(v) Work allocation	https://barodaupbank.in/pdf/BUPB%20SERVICE%20REGULATIONS.pdf
1.3	Procedure followed in decision making process [Sec 4(1)(b)(iii)]	Process of decision making Identify key decision making points	 There is a well-defined system in the Bank for decision making process. Lending and administrative decisions are taken at various levels by the Bank officials based on the powers delegated to them by the Board of Directors. Branches receive applications for credit facilities and as per delegation either dispose the credit proposal at branch level or recommend it to delegated authority for taking decision regarding disposal of credit proposal. All credit decisions approved by any sanctioning authority are reported to the next higher authority for noting. All the functions of the Bank are subjected to periodic/Internal/Concurrent Audit/Statutory Audit as well as supervision of RBI u/s 35 of Banking Regulation Act 1949. There is a well-defined organizational structure and clear system of accountability based on NABARD / RBI / CVC guidelines.
		(ii) Final decision making authority	Board of Directors
		(iii) Related provisions, acts, rules etc.	The important policies of the Bank are as follows, which can be view on following link <u>CODE OF BANK'S COMMITMENT TO CUSTOMERS - ग्राहक के लिये बैंक की प्रतिबद्धता</u> <u>BANKING CODES AND STANDARDS BOARD OF INDIA</u> <u>CODE OF BANK'S COMMITMENT TO MICRO AND SMALL ENTERPRISES</u> <u>CHEQUE COLLECTION POLICY</u> <u>GRIEVANCES REDRESSAL POLICY</u> <u>SECURITY AND REPOSSESSION POLICY</u> <u>Customer Service Information</u>

		(iv) Time limit for taking a decisions, if any	Time limit for taking a decisions is as prescribed in the above stated policies beside other available on staff portal.				
		(v) Channel of supervision and accountability	The channel of supervision and accountability follows the organizational chart. Every officer is accountable for the duties assigned by higher authorities from time to time.				
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]	(i)Nature of functions/ services offered	Information is available under "Schemes" <u>https://barodaupbank.in/services.php</u> tab available on Bank's official website. The Board of Directors take decision on introduction of various Deposit/Ioan products, details of various Ioan products is available on the Bank's website under "Our Schemes" <u>https://barodaupbank.in/services.php</u> .				
		(ii) Norms/ standards for functions/ service delivery	Targets are allotted by DFS as per business viability plan . For achieving target as allotted by DFS, norms are set by the Baroda U. P. Bank for the discharge of its functions. The Bank functions with the following core values / norms				
		(iii) Process by which these services can be accessed	 a. Excellence in customer service b. Fairness in all dealing and relation Disk taking and innevation 				
		(iv) Time-limit for achieving the targets	 c. Risk taking and innovation d. Integrity e. Transparency and discipline in policies and systems. 				
			Regarding the core functions of the Bank i.e. accepting deposits and sanction of loans, the interest rates for loans <u>https://barodaupbank.in/rate-of-interest-loans.php</u> and deposits <u>https://barodaupbank.in/rate-of-interest-deposit.php</u> are displayed on the Bank's website and also made available at all the Branches.				
			Regarding sanction of loans, each officer of the Bank will consider loan proposals and take decision in terms of the scheme of delegation of powers, on the merits of the proposals. All the officers of				

			the Bank are expected to discharge their duties and responsibilities with integrity and due diligence.
			https://barodaupbank.com/cms/complaint.php
		(v) Process of redress of grievances	Complaint may be filed online through "Complaints" <u>https://barodaupbank.com/cms/complaint.php</u> tab at Bank's website. Grievance Redressal Policy is available on the bank official web site under "Grievance Redressal Policy" <u>https://barodaupbank.in/customer.php</u>
.5	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]	i. Title and nature of the record/ manual/instruction.	Baroda U. P. Bank (Officers and Employees) service Regulations, 2020, Baroda U. P. Bank (Employees) Pension Regulation, 2018 & Baroda U. P. Bank (Employees') Pension (Amendment) Regulation, 2024 and others are available on bank official website under "RTI Act" tab Apart from the above the manuals, circulars and policies of the Bank used by the officers/employees for discharging various functions are available at Bank's staff portal. These are meant for Bank's
		ii. List of Rules, regulations, Instructions manuals and records.	internal circulation.
		iii. Acts / Rules manuals etc.	
		i. Categories of documents	The documents obtained/executed at the time of lending by the customers / borrowers / guarantors etc. for availing Bank's services are available with branches/ offices of Bank.

1.6	Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]	ii. Custodian of documents/ categories	Documents such as account opening form, safe locker agreement, KYC and other documents of Bank's costumers, which are of commercial value is available with the Branch/offices, under fiduciary relationship and can be shared with the concerned costumer. Custodian of documents for loan documents, account opening form, safe locker agreement, KYC and other documents of Bank's costumers is Branch. Custodian of documents for other documents such as staff related Circular policies etc. is, Regional Office & Head Office.
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority	(i) Name of Boards, Council, Committee etc.	Details of Board of Directors can be viewed under "Board of Directors" tab <u>https://barodaupbank.in/board_of_directors.php</u> of the Bank's official website.
	[Section 4(1)(b)(viii)]	(ii) Composition	Compositions of Board is governed by section 09 of THE REGIONAL RURAL BANKS ACT, 1976, which is as follows,
		(iii) Dates from which constituted	Board of directors.—(1) The Board of directors shall consist of the Chairman appointed under sub- section (1) of section 11, and the following other members, namely:—
		(iv) Term/ Tenure	(a) two directors, who are not officers of the Central Government, State Government, Reserve Bank,
		(v) Powers and functions	National Bank, Sponsor Bank or any other bank, to be nominated by the Central Government; [Provided that no person shall be nominated as a director, if he is already a director on the Board of any other Regional Rural Bank;]
			(b) one director, who is an officer of the Reserve Bank, to be nominated by that Bank;
			(c) one director, who is an officer of the National Bank, to be nominated by that Bank;
			(d) two directors, who are officers of the Sponsor Bank, to be nominated by that Bank;
			and
			(e) two directors, who are officers of the concerned State Government, to be nominated by that

Government:
(f) such number of directors elected by the shareholders other than the directors nominated by the Central Government, the State Government, the Sponsor Bank and other institutions owned of controlled by the Central Government or the State Government, whose names are entered in the register of shareholders of the Regional Rural Bank at least ninety days before the date of the meeting in which the election of Directors takes place on the following basis, namely:
(i) Where the total amount of equity share capital issued to such shareholders is ten per cent. of less of the total issued equity capital, one director shall be elected from such shareholders;
(ii) Where the total amount of equity share capital issued to such shareholders is more than ten per cent but less than twenty-five per cent. of the total issued equity capital, two directors shall be elected from the shareholders including the shareholders referred to in sub-clause (i)
(iii) Where the total amount of equity share capital issued to such shareholders is twenty-five per cent or more of the total issued equity capital, three directors shall be elected from the shareholde including shareholders referred to in sub-clauses (i) and (ii).
(2) The Central Government may increase the number of members of the Board; so, however, th the number of directors does not exceed fifteen in the aggregate and also prescribe the manner which the additional number may be filled in.
(3) The Central Government may appoint an officer of the Central Government on the Board Regional Rural Banks, if it considers necessary for the purposes of effective functioning of t Regional Rural Banks.
As per section 10 of THE REGIONAL RURAL BANKS ACT, 1976, A director nominated und clause (a) of sub-section (1) of section 9 shall hold office during the pleasure of the Centre Government and for such term, not exceeding three years, from the date on which he assumes h office, as the Central Government may specify at the time of his nomination and shall be eligible for nomination: Provided that no such director shall hold office either continuously or intermittent for a period exceeding six years.]

(viii) Place where the minutes if open to the public are available?	
(vii) Whether the minutes of the meetings are open to the public?	Further Public may also refer to "Annual Report" <u>https://barodaupbank.in/glance.php</u> of the Bank for more details.
(vi) Whether their meetings are open to the public?	Public is not entitled to participate in the above committee meetings and minutes are not accessible to public. However changes made if any in any product, scheme, ROI etc. is done in any board meeting same is updated on bank's official website under relevant tab.
	For further details copy of THE REGIONAL RURAL BANKS ACT, 1976 is enclosed herewith , link to visit the same is https://lddashboard.legislative.gov.in/sites/default/files/A1976-21.pdf Bank functions through various committees and such committees advise the Bank on various issues, The committees includes : Audit Committee of the Board Special Committee of Board on Frauds Risk Management Committee of the Board Sub-Committee of the Board for ALM Special Review Committee (under Regulation(11,3) of BUPB Service Regulations,2020) JIET strategy Committee Special Committee of Board for monitoring and follow-up Cases of Fraud (SCBMF)

1.8	Directory of officers and employees [Section 4(1)	(i) Name and designation		rd of Directors are available <u>bank.in/board of directors.php</u> of	on bank's "Board of Directors" tab, f the Bank's official website.
	(b) (ix)]		are available or https://barodaup https://barodaup The details of dea	n the official web site of Baro <u>bank.in/contact.php</u> and <u>bank.in/branch-locator.php</u> signated Central Public Informati the official web site of Barod	hes along with address and contact details da U. P. Bank under "contact us" tab, "Branch Locator" tab, on Officers and First Appellate Authorities da U. P. Bank under "RTI Act" tab ,
		(ii) Telephone,fax and email ID		a is available on the official web site bank.in/bc-locator.php	of Baroda U. P. Bank under "BC Locator" tab,
	Monthly Remuneration received by officers & employees including system of	(i) List of employees with Gross monthly remuneration	<u>As on 31</u>	-03-2025 number of employee work	ing under various cadre is as follows
	compensation [Section 4(1) (b)		S.no	Cadre (officer)	Staff strength
	(x)]		1	Officer Scale V	10
			2	Officer Scale IV	109
			3	Officer Scale III	261
			4	Officer Scale II	1385
			5	Officer Scale I	3034
			6	Office Assistant	2733
			7	Office Attendant	233
				Total	7765
				Scales of Pay of	f Officer
			Grade Pay	Grade Pay S	Scale W.E.F 01.11.2022

			OFFICER	Scale I- 48480-2000/7-62480-2340/2-67160-2680/7-85920. Scale II- 64820-2340/1-67160-2680/10-93960. Scale III- 85920-2680/5-99320-2980/2-105280. Scale IV-102300-2980/4-114220-3360/2-120940 Scale V- 120940-3360/2-127660-3680/2-135020
			OFFICE ASSISTANT	24050-1340/3-28070-1650/3-23020-2000/4-41020-2340/7-57400- 4400/1-61800-2680/1-64480(20Yrs)
			OFFICE ATTENDANT	19500-665/4-22160-830/5-26310-990/4-30270-1170/3-33780-1345/3- 37815 (20 years)
		(ii) System of compensation as provided in its regulations	employees received date of birth of chirth of chirth health Insurance,	Statutory Benefits: , Provident Fund (PF), Employee State Insurance (ESI), and Maternity Leave of 06 month: Female e paid leave during pregnancy and childbirth, Paternity Leave of 15 days during 06 months from the ild, Earned Leave, Medical Leave etc. as prescribed in service regulation. <u>Additional perks provided by employers:</u> Life Insurance: Travelling Allowance, LTC, Transport allowance, Transfer allowances, Earned Leave other allowance such as Fuel, Mobile Tariff, Newspaper, entertainment etc. is also paid to staff as
1.10	Name, designation and other particulars of public information officers [Sec4(1) (b) (xvi)]	Name and designation of the public information officer (PIO), Assistant Public Information (s) & Appellate Authority (ii) Address, telephone	Available at ht	tps://barodaupbank.in/rti.php

Name and designation of	Amethi	Sri Naveen Mehrotra	
the public information		Sri Avinash Palod	
officer (PIO), with	Ayodhya		
respective Regional Office.	Azamgarh	Sri G K Srivastava	
respective Regional Onice.	Ballia I	Md. Rafi Haider	
	Ballia II	Sri G C Chaurasiya	
	Bareilly	Sri B K Thakur	
	Basti	Sri Arun Kumar Mishra	
	Bhadohi	Sri Sharat Chandra	
	Chandauli	Sri Prem Kumar Singh	
	Deoria	Sri Dharambir Raghuvanshi	
	Etawah	Sri Rakesh Kumar Tiwari	
	Fatehpur	Sri Pradeep Kumar Ekka	
	Ghazipur	Sri Aniruddh Singh	
	Gorakhpur I	Sri Uttam Kumar Mishra	
	Gorakhpur II	Sri Manoj Kumar Tiwari	
	Jaunpur	Sri R Kapilesh K	
	Kanpur	Sri Sanjeev Kumar	
	Kanpur Dehat	Sri Tej Pal	
	Kaushambi	Sri Sanjeev Kumar Kanchan	
	Khalilabad	Sri C D Pandey	
	Maharajganj	Sri Mahesh Kumar Jain	
	Mau	Sri Umashankar Singh	
	Naugarh	Sri Brajendra Nagrajan	
	Padrauna	Sri Pradeep Kumar Barik	
	Pratapgarh	Sri Ram Lal Bunkar	
	Prayagraj	Sri Santosh Kumar Pandey	
	Raebareli	Sri Praveen Kumar	
	Shahjahanpur	Sri Lakhvir Singh Sheehmar	
	Sultanpur	Sri Mahesh Kumar Jha	
	Varanasi	Sri Rajesh Ranjan Thakur	
	Head Office	Sri Rajnish Kumar Pandey	

1.11	No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	The information is confidential, therefore, the same is not uploaded on Bank's Website for public access.
	(ii) Fina penalty	(ii) Finalized for Minor penalty or major penalty proceedings	The information is confidential, therefore, the same is not uploaded on Bank's Website for public access.
1.12	Programmes to advance understanding of RTI (Section 26)	(i) Educational programs	Baroda U. P. Bank organizes session on RTI awareness from Time to Time, for proper understanding of RTI act.
		(ii)Efforts to encourage public authority to participate in these programs	RTI letters, emails communications are sent to all the Regional offices and circulars are issued from time to time.
		(iii)Training of CPIO /APIO	Bank is regularly conducting online webinars to train the PIO's working in Regions.
		(iv) Update & publish guidelines on RTI by the Public Authorities concerned	Baroda U. P. Bank updates guidelines on RTI act on regular interval and last update is as on 15-04-2025
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]		Orders are being issued at management call/ as per banks requirements under obligation of banks transfer policy and as per CVC guidelines at decentralized structure level. Hence transfer order cannot be uploaded, however same is sent to the staff for compliance.

2. Budget and Programme

No.	Item	Details of disclosure	Remarks				
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc. [Section 4(1)(b)(xi)]	(i) Total Budget for the public authority	(FY 2023-24) Amount (in RS.) 27,420,880,180.59				
		(ii) Budget for each agency		Particulars	For the Period ended March 2024		
		and plan & programmes	i.	Payment to and provisions for employees	20,257,305,177.46		
			ii.	Rent, Taxes and Lighting	701,017,693.51		
			iii.	Printing and Stationery	103,486,480.32		
			iv.	Advertisement and Publicity	10,006,963.79		
			۷.	Depreciation on Bank's property	324,487,242.06		
			vi.	Directors fees, allowances & expenses	-		
		(iii) Proposed expenditures	vii.	Auditors' fees and expenses (including Branch Auditors' fees and expenses)	100,775,353.31		
			viii.	Law Charges	8,364,874.07		
		(iv) Revised budget for each agency, if any	ix.	Postage, Telegrams, Telephone etc.	47,434,488.93		
			х.	Repairs and maintenance	47,510,897.72		
			xi.	Insurance	1,017,358,214.43		
			xii.	Other Expenditure	4,444,065,669.36		
				TOTAL	27,061,813,054.96		
		(v) Report on disbursements made and place where the related reports are available	Please	refer Annual Report, <u>https://barodaupbank.in/glance.php</u>			

2.2	Foreign and domestic tours (F. No. 1/8/2012- IR dt. 11.9.2012)	(i) Budget	Not applicable
		Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department. Places visited The period of visit The number of members in the official delegation Expenditure on the visit	
		Information related to procurements Notice/tender enquires, and corrigenda if any thereon, Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, The works contracts concluded – in any such combination of the above- and The rate /rates and the total amount at which such procurement or works contract is to be executed.	"Tender" Tab <u>https://barodaupbank.in/tender.php</u>

2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]	activity	There are no subsidy programs or plans carried out by bank, however government subsidy program scheme for lending activities are operated through the bank account maintained with various branche the subsidy amount is transferred to the concerned beneficiary through DBT (Direct benefit transfer) of the Bank.
		(ii) Objective of the programme	Not applicable
		(iii)Procedure to avail benefits	Not applicable
		(iv)Duration of the programme/ scheme	Not applicable
		(v) Physical and financial targets of programme	Not applicable
		(vi)Nature/scale of subsidy/amount allotted	Not applicable
		(vii)Eligibility criteria for grant of subsidy	Not applicable
		(viii) Details of beneficiaries of subsidy programme (number, profile etc)	Not applicable
.4	Discretionary and non- discretionary	(i)Discretionary and non- discretionary grants/allocations	Not applicable

	grants [F.No. 1/6/2011-IR to State Govt./ NGOs/other dt. 15.04.2013] institutions			
		(ii)Annual accounts of all legal entities who are provided grants by public authorities	Not applicable	
2.5		Concessions, permits or authorizations granted by public authority	Not applicable	
	by the public authority [Section 4(1) (b) (xiii)]	For each concessions, permit or authorization granted Eligibility criteria Procedure for getting the concession/ grant and/ or permits of authorizations Name and address of the recipients given concessions/ permits or authorizations Date of award of concessions /permits of authorizations	Not applicable	
2.6	1/6/2011- IR dt. 15.4.2013]	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Audited Report 2023-24, <u>https://barodaupbank.in/glance.php</u>	

3. Publicity Band Public interface

S.No.	ltem	Details of disclosure	Re	emarks
3.1	Particulars for any arrangement for	Arrangement for consultations with or representation by the members of the	Following information is easi	ily accessible by Citizen:
	consultation with or	public	Home	https://barodaupbank.in/
	representation by the		About us	https://barodaupbank.in/
	members of the public in	(i) Relevant Acts, Rules, Forms and	Our Schemes	https://barodaupbank.in/schemes.php
	relation to the formulation	other documents which are normally	Recruitment	https://barodaupbank.in/career.php
	of policy or implementation	accessed by citizens	RTI	https://barodaupbank.in/rti.php
	there of [Section 4(1)(b)(vii)]	1	Financial Inclusion	https://barodaupbank.in/Social-Security-Scheme.php
[F No 1/6/201 [,]	[F No 1/6/2011- IR dt.		Interest Rates	https://barodaupbank.in/rate-of-interest-loans.php
	15.04.2013]			https://barodaupbank.in/rate-of-interest-deposit.php
			DEAF List	https://barodaupbank.in/
		Contact Us	https://barodaupbank.in/contact.php	
		Annual Report	https://barodaupbank.in/glance.php	
			Complaints	https://barodaupbank.in/complaint.php
			Board of Directors	https://barodaupbank.in/board_of_directors.php
			BCSBI	https://barodaupbank.in/customer.php
			Tender	https://barodaupbank.in/tender.php
			Banking Ombudsman Policy	https://barodaupbank.in/customer.php
			Cheque collection Policy	https://barodaupbank.in/customer.php
			Customer Data Privacy Policy	https://barodaupbank.in/customer-data-privacy-policy.php
			Grievance Redressal Policy	https://barodaupbank.in/customer.php
			Service Charge	https://barodaupbank.in/services-charge.php
			Digital	https://barodaupbank.in/digital.php

	Sarfaesi Notice	https://barodaupbank.in/sarfaesinotice.php
	Insurance Partner	https://barodaupbank.in/Insurance.php
	ATM Card	https://barodaupbank.in/card.php
	Download form	https://barodaupbank.in/customer.php
	Ex Staff Corner	https://barodaupbank.in/retirees-corner.php
	Loan Lead	https://barodaupbank.in/loanlead.php
	Notification	https://barodaupbank.in/notification.php
	FAQ	https://barodaupbank.in/FAQ.php
public in policy formulation/ poli implementation Day & time allott for visitors Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applica Public- private partnerships (PPI (i) Details of Special Purpose Vehicle (SPV), if any	ted As per the present arrang in Board Meetings. Furth on Bank's official website antsP)Not applicable	rernment of India in consultation with Reserve Bank of India/NABARD. gement, the shareholders if any can raise issues concerning policies her the Bank's Annual results is published in Newspapers and uploaded of for information of public at a larger, as well as the shareholders
(ii) Detailed project reports (D	DPRs) Not applicable	
(iii) Concession agreements.	Not applicable	
(iv) Operation and maintenance manuals	ce Not applicable	

	 (v) Other documents generated as part of the implementation of the PPP 	Not applicable
	(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government	Not applicable
	(vii) Information relating to outputs and outcomes	Not applicable
	(viii) The process of the selection of the private sector party (concessionaire etc.)	Not applicable
	(ix) All payment made under the PPP project	Not applicable
Are the details of policies / decisions, which affect public, informed to them [Section 4(1) (c)]	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive;	Not applicable
	(i)Policy decisions/ legislations taken in the previous one year	
_	decisions, which affect public, informed to them	as part of the implementation of the PPP(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government(vii) Information relating to outputs and outcomes(viii) Information relating to outputs and outcomes(viii) The process of the selection of the private sector party (concessionaire etc.)(ix) All payment made under the PPP projectAre the details of policies / decisions, which affect public, informed to them [Section 4(1) (c)]Publish all relevant facts while formulating important policies or announcing decisions / legislations taken

		(ii) Outline the Public consultation process	Not applicable	
		(iii) Outline the arrangement for consultation before formulation of Policy.	Not applicable	
3.3	such form and manner	Use of the most effective means of communication (i) Internet (website)	Internet	
3.4	Form of accessibility of information manual / handbook information manual/ handbook [Section 4(1)(b)] (i) Electronic format		Yes, it is available at the one of the one o	
		(ii) Printed format		aterial can be obtained by citizen after payment of requisite fee as nd 05 of RTI rules 2005, from the office of CPIO
			Home	https://barodaupbank.in/
3.5	Whether information	List of materials available	About us	https://barodaupbank.in/
	manual/ handbook available		Our Schemes	https://barodaupbank.in/schemes.php
	free of cost or not [Section 4(1)(b)]		Recruitment	https://barodaupbank.in/career.php
	·// · //		RTI	https://barodaupbank.in/rti.php
			Financial Inclusion	https://barodaupbank.in/Social-Security-Scheme.php
			Interest Rates	https://barodaupbank.in/rate-of-interest-loans.php
				https://barodaupbank.in/rate-of-interest-deposit.php

DEAF List	https://barodaupbank.in/
Contact Us	https://barodaupbank.in/contact.php
Annual Report	https://barodaupbank.in/glance.php
Complaints	https://barodaupbank.com/cms/complaint.php
Board of Directors	https://barodaupbank.in/board_of_directors.php
BCSBI	https://barodaupbank.in/customer.php
Tender	https://barodaupbank.in/tender.php
Banking Ombudsman Policy	https://barodaupbank.in/customer.php
Cheque collection Policy	https://barodaupbank.in/customer.php
Customer Data Privacy Policy	https://barodaupbank.in/customer-data-privacy-policy.ph
Grievance Redressal Policy	https://barodaupbank.in/customer.php
Service Charge	https://barodaupbank.in/services-charge.php
Digital	https://barodaupbank.in/digital.php
Sarfaesi Notice	https://barodaupbank.in/sarfaesinotice.php
Insurance Partner	https://barodaupbank.in/Insurance.php
ATM Card	https://barodaupbank.in/card.php
Download form	https://barodaupbank.in/customer.php
Ex Staff Corner	https://barodaupbank.in/retirees-corner.php
Loan Lead	https://barodaupbank.in/loanlead.php
Notification	https://barodaupbank.in/notification.php
FAQ	https://barodaupbank.in/FAQ.php

4. <u>E. Governance</u>

S .No.	Item	Details of disclosure	Remarks
4.1	Language in which Information Manual/ Handbook Available [F	(i) English	Yes
	No. 1/6/2011- IR dt. 15.4.2013]	(ii) Vernacular/ Local Language	In process of updating manual in Hindi.
4.2	When was the information Manual/Handbook last updated? [F.No. 1/6/2011-IR dt 15.4.2013]	Last date of Annual updation	15-04-2024
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	Please refer point no 3.5 as mentioned above
		(ii) Name/ title of the document/record/ other information	
		(iii) Location where available	
4.4	Particulars of facilities available to citizen for	(i) Name & location of the faculty	Online from official website, link to access the same is, <u>https://barodaupbank.in/rti.php</u> for details of information please refer point
	obtaining information [Section 4(1)(b)(xv)]	(ii) Details of information made available	no 3.5 as mentioned above.
		(iii) Working hours of the facility	10:00 AM to 05:00PM

		(iv) Contact person & contact details (Phone, fax email)	
4.5	Such other information as may be prescribed under section 4(i) (b)(xvii)	(i) Grievance redressal mechanism	"complaint" Tab, <u>https://barodaupbank.com/cms/complaint.php</u>
		(ii) Details of applications received under RTI and information provided	https://barodaupbank.in/rti.php
			https://barodaupbank.in/services.php
		(iii) List of completed schemes/ projects/ Programmes	
		(iv) List of schemes/ projects/ programme underway	
		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	"Tender Tab" <u>https://barodaupbank.in/tender.php</u>
		(vi) Annual Report	https://barodaupbank.in/glance.php
		(vii) Frequently Asked Question (FAQs)	https://barodaupbank.in/FAQ.php

		Any other information such as Citizen's Charter	https://barodaupbank.in/customer.php
		b) Result Framework Document (RFD)	Not applicable
		c) Six monthly reports on the	Not applicable
		d) Performance against the benchmarks set in the Citizen's Charter	The citizens are provided resolutions and services as per citizen charter.
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]		https://barodaupbank.in/rti.php
		(ii) Details of appeals received and orders issued	https://barodaupbank.in/rti.php
4.7	Replies to questions asked in the parliament [Section 4(1)(d)(2)]	Details of questions asked and replies given	No such question asked.

5. Information as may be prescribed

0.	ltem	Details of disclosure	Remarks			
5.1	may be prescribed IF No	Name & details of Current CPIOs & FAAs Earlier CPIO & FAAs from 01.04.2020	Details of CPIO at Head office Since 01-04-2020 i.e. from the date of existence Baroda U. P. Bank is as follows:			
	No. 1/6/2011- IR dt.		СРІО	FROM	TILL	
	15.4.2013]		Shri Arjun Prasad	01.04.2020	06.09.2020	
			Shri R. K. Gupta	07.09.2020	22.05.2022	
			Shri D. S. Pandey	23.05.2022	27.02.2023	
			Shri Pankaj Lal	28.02.2023	09.07.2023	
			Shri Rajnish Kumar Pandey	10-07-2023	Till date	
			FAA	FROM	TILL	
			Shri Jitendra Kumar	01.04.2020	12.10.2020	
			Shri A. P. Singh	13.10.2020	30.03.2022	
			Shri Debashis Bakshi	31.03.2022	10.07.2022	
		1	Shri Alok Kumar Sinha	11.07.2022	04.08.2022	
			Shri Sarvesh Kumar Sinha	05.08.2022	Till date	

A statement of Nedel Officers not below the	Shri Sarvesh Kumar Sinha				
Appointment of Nodal Officers not below the		General Manager			
rank of Joint Secretary/ Additional HoD Date	BARO	DA U. P. Bank, Head Office,			
of appointment	Buddh \	Vihar Commercial Scheme, New Shivpur	i Colony,		
	Taramandal, Gorakhpur - 273016.				
Nalle & Designation of the onicers	Email – <u>gm@barodauprrb.co.in</u>				
r †		consultancy committee of key stake	e holders for advice on suo-mo		
Consultancy committee of key stake holders for					
advice on suo-motu disclosure Dates from which	SI.	Designation	Head/ Members		
constituted	No.	1			
	01	General Manager (FAA)	Head of the Committee		
Name & Designation of the officers	02	CPIO (Nodal Officer)	Member		
	03	CPIO (GKP-1)	Member		
l	04	CPIO (GKP-2)	Member		
l	05	Senior Manager / Manager (Legal)	Convener		
Committee of PIOs/FAAs with rich experience in		Committee of PIOs/FAAs with rich exp ought information under RTI	erience in RTI to identify frequent		
RTI to identify frequently sought information under RTI		Postana di sa			
under RTI	SI. No.	5	Head/ Members		
under RTI	01	General Manager (FAA)	Chairman of the Committee		
under RTI Dates from which constituted	01 02	General Manager (FAA) CPIO (Nodal Officer)	Chairman of the Committee Member		
under RTI	01 02 03	General Manager (FAA) CPIO (Nodal Officer) HOD (IT)	Chairman of the Committee Member Member		
under RTI Dates from which constituted	01 02 03 04	General Manager (FAA) CPIO (Nodal Officer) HOD (IT) HOD (HR)	Chairman of the Committee Member Member Member		
under RTI Dates from which constituted	01 02 03 04 05	General Manager (FAA) CPIO (Nodal Officer) HOD (IT) HOD (HR) HOD (Credit)	Chairman of the Committee Member Member Member Member		
under RTI Dates from which constituted	01 02 03 04 05 06	General Manager (FAA) CPIO (Nodal Officer) HOD (IT) HOD (HR) HOD (Credit) HOD (Operations)	Chairman of the Committee Member Member Member Member Member		
under RTI Dates from which constituted	01 02 03 04 05	General Manager (FAA) CPIO (Nodal Officer) HOD (IT) HOD (HR) HOD (Credit)	Chairman of the Committee Member Member Member Member		

6. Information Disclosed on own Initiative

S. No.	Item	Details of disclosure	Remarks
	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information		Please refer point no 3.5
	Guidelines for Indian Government Websites (GIGW) is followed (released in February 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)	and its validity. Does the website show the	We are in process of obtaining STQC certificate.