

Ref: UPGB/ROEtah/P&E/190/2025-26

सेवा में
मुख्य प्रबंधक
आईटी विभाग
उत्तर प्रदेश ग्रामीण बैंक
प्रधान कार्यालय लखनऊ
महोदय

विषय: अलार्म सिस्टम की एएमसी हेतु टेंडर को बैंक की वेबसाइट पर प्रकाशित करवाने के सम्बन्ध में।

विषयक के सम्बन्ध में आपके संज्ञान में लाना चाहते हैं कि एटा परिक्षेत्र के अंतर्गत शाखाओं में स्थापित सिक्युरिटी अलार्म सिस्टम की एएमसी हेतु टेंडर आमंत्रित किये जाने हैं।

अतः आपसे निवेदन है कि संलग्न टेंडर दस्तावेजों को बैंक की वेबसाइट पर प्रकाशित करवाने का कष्ट करें।

सादर,



क्षेत्रीय प्रबंधक

क्षेत्रीय कार्यालय एटा



TENDER NOTICE**Tender for Annual Maintenance Contract for Security Alarm system installed in 77 branches under Uttar Pradesh Gramin Bank, Regional office Etah.**

Uttar Pradesh Gramin bank, Regional Office Etah is inviting the rate contract for annual maintenance of Security Alarm installed in branches under Regional Office Etah as per specifications enclosed.

Eligibility Criteria

1. The bidder should have turnover of atleast Rs. 10 Lakhs for services/maintenance of Security Alarm System.
2. The firms/companies should have minimum 3 years of experience in field of Annual Maintenance Contract in PSBs/RRBs.
3. The firm should have been registered with Government Department and shall provide PAN/GSTIN No. with the bid.
4. The firm should have its registered office in Uttar Pradesh.
5. The firm/Company should not have been blacklisted by Sector/Bank/PSU/Government Department/RRBs in the past.

Terms & Conditions

- 1) Vendor will supply only CE/FCC/UL certified alarm products and wire etc. must be ISI marked .
- 2) The warranty of parts is of one year.
- 3) The rate contract with the selected vendor will be valid up to a period of two years from the date of acceptance of the rates
- 4) The AMC will be effective for one year and may be renewed on expiry for further period of one next year on the basis on satisfactory services.
- 5) No advance payment will be made for any work.
- 6) Besides routine visit (once in three months), branches/RO can call the company for any related problem/work as & when required.
- 7) Bank reserves the right to terminates/cancel the contract at any stage if the service of company are not found as per the agreed terms conditions or otherwise.
- 8) Previous warranty will also be undertaken by you. In case of a Security alarm parts installed in a branch by some other vendor and still same in being in warranty period , the warranty will have to be honored and charges will be payable only after the warranty periods end.
- 9) In case of any complaint, company must visit the concerned branch within 48 hours . Failure to attend the calls within 48 hours without proper justifiable reasons may invoke penalty @Rs. 500/- per day.
- 10) Vendor should have proper communication system and the complaints from branches/RO should be attended and a complaint number should be given.
- 11) No repairing/installation work of chargeable basis to be undertaken without prior concurrence of Regional Office Etah. Repairing/Installation work to be done within 48 hours after order of Regional Office Etah. Failure to complete the work within 48 hours without proper justifiable reasons may invoke penalty @Rs. 500/- per day.



क्षेत्रीय कार्यालय: 12/04, बड़े काली मंदिर के पास, कल्याण मार्ग (ठंडी सड़क) एटा - 207001

Regional Office: 12/04, Near Bada Kali Mandir, Kalyan Marg (Thandi Sadak), Etah - 207001,

E-mail: ans.roetah@aryavartbank-rrb.com

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- 12) Payment of installation/repairing shall be made at concerned branch level and AMC payment shall be made at RO level on quarterly basis on production of bill along with the service certificate duly signed by Branch Managers.
- 13) The vendor shall ensure that the Security Alarm systems being maintained are kept in proper working condition all the time.
- 14) No penalty or interest etc, shall be payable by the bank for any overdue maintenance charges.
- 15) The vendor shall draw business to business invoices for the payment, GST will be paid extra.
- 16) On completion of the AMC periods, the Security system under contract shall be required to be handed over in working condition.
- 17) Your technician will carry an identity card and he should produce the same to the branch authorities before commencing the work.
- 18) No work will be undertaken on Sundays and holidays except by prior arrangement.
- 19) Earnest Money Deposit (EMD) of Rs.5,000.00 (Rupees Five Thousand only) in the form of DD / Pay order favouring Uttar Pradesh Gramin Bank and Payable at **Etah** must be submitted in Regional office Etah within 10 working days of work allotment (If your firm found to be the lowest bid).

Submission of Tenders:

Please submit your competitive rates in closed envelope to The Regional Manager, Uttar Pradesh Gramin Bank, Regional Office, 12/04 Kalyan Marg (Thandi Sadak) Etah (207001), Mob. 8173900396 positively on or before 25.07.2025 and the tender will be opened on dt. 28.07.2025 at Regional Office Etah on 11:00 am in presence of committee member. All Vendors (who quoted rates) are requested to remain present at the time of opening of tenders. Please note that no separate invitation will be sent.



SR. MANAGER

P&E DEPARTMENT

RO ETAH



Name of Firm:
Address
Contact Person and No.
Email ID-

Financial Bid For Burglar / Security Alarm System
(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Items	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Burglar Alarm Control Panel with Day/Night Facility having 4 zone (ERTL, GOI Certified) + Dry Battery 12V 7AH (Exide/ Amaron)	AGNI/Ravel/NSE or equivalents	1		
2	Panic Switch with housing	Securico/NSE or Reputed brand	1		
3	Hooter/External speaker	NSE or Reputed brand	1		
4	Dry Battery 7 AH 12 V	Exide/ Amaron/Tata or equivalent	1		
5	PIR Sensor	NSE/ equivalents Reputed brand	1		
6	Magnetic sensors (two wire)	NSE/ equivalents Reputed brand	1		
7	Wiring	ISI Mark	Per Mtr		
8	PVC conduit	ISI Mark	Per Mtr		
9	Installation Charges including labour and transportation etc. (Entire system or Alarm Panel is shifted involving rewiring etc)				
A	Sub Total of new products				
1	Buy Back rate of old Fire/Burglar Alarm Control Panel (-)		1		
B	Sub Total of Buy Back				
C	Total of Alarm System (Sub Total of new products' A' - Sub Total of Buy Back 'B')				
D	Non Comprehensive AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
E	Grand Total (Total of Alarm System 'C' + Total of AMC 'D')				

Date:



Name, Designation & Signature of
Authorized Representative of firm
with Seal of the Firm