

उत्तर प्रदेश ग्रामीण बैंक

Uttar Pradesh Gramin Bank

Address : Regional Office, Niranjan Priya Dham Centre Point, Aligarh- 202001

Date: 17.06.2025

QUOTATION FOR ANNUAL MAINTENANCE CONTRACT AND RATE CONTRACT FOR BURGLAR/SECURITY/FIRE ALARM SYSTEM.

Uttar Pradesh Gramin Bank, Regional Office, Aligarh invites sealed quotations from bank empaneled vendors for Annual Maintenance Contract (Non Comprehensive) of Burglar/Security/Fire alarm system installed in 75 branches of Aligarh region & Regional Office and rate contract for new supply, installation and commissioning of Burglar/Security alarm.

Minimum Maintenance Checkups during Maintenance Visits: Burglar / Fire Alarm Systems – The representative of Service provider during the each AMC visit will:

- (i) Check the complete alarm system including all sensors in all modes and ascertain that two hooters (one inside the branch and another outside) should be available and serviceable. Their sounds should be with minimum 500 meters range in day time.
- (ii) Ensure that the entry / exit points as well as strong / safe room doors/ Cash safe doors in the branch are fitted with magnetic sensors / PIR sensors. Activation of alarm in case of tampering should be ascertained.
- (iii) Ensure that the each alarm system has its own battery backup. This would be crucial in case of failure of UPS or main power supply. The engineer / technician must replace the exhausted batteries with new batteries wherever required.
- (iv) Ensure that the alarm system is connected to branch UPS.
- (v) Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the Alarm systems healthy and trouble-free.

The terms and conditions of the Annual Maintenance Contract are as under:

1. The AMC will be valid for the one year with the condition that your technician will complete one mandatory visit (per quarter) to all branches and submit the reports to regional office within tenth of succeeding month.
2. The technician will visit the branch as and when required during the one year period. Any number of complaints of break down/mal-functioning of burglar alarm system in any of the branch shall be attended by the technician **Free of cost** during the contract period, for extra visit no charges shall be paid.
3. The call for repairs / service from branches has to be attended immediately within 24 hours but not later than 48 hours (depending upon the distance) during the warranty and AMC period. A standby system has to be installed, if the system could not be repaired/ serviced at branch, within 48 hours and no charges shall be claimed for this standby system. If firm fails to attend the call / not installing standby system within given time period, penalty will be imposed for 200/- rupees per day.
4. As the annual maintenance contract is **non-comprehensive** in nature. It is mandatory on the part of the vendor that they replace the defective parts of the BURGLAR/SECURITY/FIRE ALARM SYSTEM only after seeking consent from the regional office.

Head Office: 2nd and 3rd floor, NBCC Commercial Complex, Vardaan Khand, Gomti Nagar Extension, Lucknow - 226010
email- ho@barodauprrb.co.in

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5. Replacement/New installation work to be completed within 48 hours after the order of regional office. If firm fails to complete the repairing/Installation work within given time period, penalty will be imposed for 200/- rupees per day.
6. The rate quoted will be valid for one year and inclusive of all type of charges and expenses. The GST will be paid extra.
7. Payment for AMC shall be made to you within 15-working days after submit the bill along with quarterly visit report. No request for advance payment will be entertained.
8. The Vendor should have proper communication system for attending complaint form branches/RO.
9. The technician of the firm must have an identity card and should present the same to the branch officials before commencing the work.
10. Security Deposit of Rs. 10000/- (Rupees Ten thousand only) in the form of DD/Pay Order in favour of Uttar Pradesh Gramin Bank, payable at Regional Office Aligarh must be submitted at regional office within 10 working days of work allotment (if your firm found to the lowest bid).
11. Security deposit money shall be kept with the bank till end of AMC period. Security deposit will be released after completion of the contractual period. No interest will be paid by the bank on deposit. The Security Deposit will be forfeited if the bidder-
 - (i) Refuses to accept any work on the prices quoted by the Firm.
 - (ii) Having accepted the work, fails to carry out its obligations mentioned therein.
 - (iii) Fails to provide satisfactory services for AMC.
12. The bank reserves the right of termination of this AMC without assigning any reason anytime.
13. The bank reserved the right to award the work in full or in parts or cancel the tender without assigning any reason whatsoever.

Eligibility Criteria:

1. The bidder should have atleast turnover of Rs. 25 Lakhs for services/maintenance of CCTV & Alert Alarm System.
2. The firms/companies should have minimum 3 years of experience in field of Annual Maintenance Contract in PSBs/ RRBs.
3. The firm should have been registered with Government Department and shall provide PAN/GSTIN No. with the bid.
4. The firm should have its support office at UPGB (Erstwhile Aryavart /Prathma UP Gramin/Baroda UP Gramin Bank.
5. The firm/Company should not have been blacklisted by Sector/Bank/PSU/Government Department/RRBs in the past.

अब उत्तर प्रदेश ग्रामीण बैंक
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प्रधान कार्यालय: द्वितीय एवं तृतीय तल, एनबीसीसी कमर्शियल कॉम्प्लेक्स, वरदान खंड, गोगती नगर एक्सटेंशन, लखनऊ - 226010
Head Office: 2nd and 3rd floor, NBCC Commercial Complex, Vardan Khand, Gomti Nagar Extension, Lucknow - 226010
email- ho@barodauprrb.co.in

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Submission of quotations:

Interested vendors may submit their quotations in a super scribed "QUOTATION FOR ANNUAL MAINTENACE CONTACT (AMC) and RATE CONTRACT OF BURGLAR/SECURITY/FIRE ALARM SYSTEM IN ALIGARH REGION" at the following address on attached annexure.

Regional Head
Uttar Pradesh Gramin bank, Regional office- Aligarh
18 B, Niranjan Priya Dham
Centre Point, Aligarh

Contact Person: Mr. Onkar & Mr. Akshay Raj
Contact No.: 9569439571, 8802308155

Last date of receipt of the tender/quotation: 29.06.2025 till 04:00 PM


Akshay Raj
(Asstt. Manager)


Onkar
(Senior Manager)


Ramendra Kumar
(Chief Manager)


Hemant Kumar Galav
(Regional Head)

Financial Bid For Burglar / Security Alarm System
(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Items	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Burglar Alarm Control Panel with Day/Night Facility having 4 zone (ERTL, GOI Certified) + Dry Battery 12V 7AH (Exide/ Amaron)	AGNI/Ravel/NSE or equivalents	1		
2	Panic Switch with housing	Securico/NSE or Reputed brand	1		
3	Hooter/External speaker	NSE or Reputed brand	1		
4	Dry Battery 7 AH 12 V	Exide/ Amaron/Tata or equivalent	1		
5	PIR Sensor	NSE/ equivalents Reputed brand	1		
6	Magnetic sensors (two wire)	NSE/ equivalents Reputed brand	1		
7	Wiring	ISI Mark	Per Mtr		
8	PVC conduit	ISI Mark	Per Mtr		
9	External Auto Dialer GSM – SIM based - capable to dial minimum 05 Telephone Numbers & 02 send message – User programmable.	Securico/ NSE/AGNI or Reputed brand	1		
10	Installation Charges including labour and transportation etc. (Entire system or Alarm Panel is shifted involving rewiring etc)				
A	Sub Total of new products				
1	Buy Back rate of old Fire/Burglar Alarm Control Panel (-)		1		
B	Sub Total of Buy Back				
C	Total of Alarm System (Sub Total of new products 'A' – Sub Total of Buy Back 'B')				
D	Non Comprehensive AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
E	Grand Total (Total of Alarm System 'C' + Total of AMC 'D')				

Name, Designation & Signature of
Authorized Representative of firm
with Seal of the Firm

Date:

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Financial Bid For Fire Alarm System
(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Items	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Fire Alarm Control Panel minimum 4 Zone (ERTL, GOI Certified) + Dry Battery 12V 7AH (Exide/ Amaron). Microprocessor based control panel	Securico/AGNI/Ravel/ NSE or equivalents	1		
2	Smoke Sensor / Heat Sensor	Agni /Apollo/Ravel/65 series/system sensor/ GST or equivalents	1		
3	Response Indicator	Reputed brand	1		
4	MCP (Manual Call Point)	Agni/Reputed brand	1		
5	Fire hooter / sounder	Reputed brand	1		
6	Dry Battery 7 AH 12 V	Exide/ Amaron/Tata or equivalent	1		
7	FRLS Wire For Fire Alarm Sensors	ISI Mark	Per Mtr		
8	PVC conduit	ISI Mark	Per Mtr		
9	Wiring	ISI Mark	Per Mtr		
10	External Auto Dialer GSM - SIM based - capable to dial minimum 05 Telephone Numbers & 02 send message - User programmable.	Securico/ NSE/AGNI or Reputed brand	1		
11	Installation Charges including labour and transportation etc. (Entire system or Alarm Panel is shifted involving rewiring etc)				
A	Sub Total of new products				
B	AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
C	Grand Total (Total of Alarm System 'A' + Total of AMC 'B')				

**Name, Designation & Signature of
Authorized Representative of firm
with Seal of the Firm**

Date:

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